# **Frequently Asked Questions About Family Navigation**

### What is Family Navigation?

It is a partnership between the school, family, the Navigator and the community. Navigators work with families to facilitate communication between home and school by breaking down barriers. Navigators work with families to connect the student and family to community resources to increase and/or maintain their independence. Family Navigation offers families a way to reconnect with one another, strengthening the bonds in the home.

## What strategies do Family Navigators use?

Provide parent support during school meetings and help families navigate the barriers to getting to and connecting to school. Navigators facilitate and support learning opportunities for youth and families. Navigators work with families to build independence and a sense of empowerment.

### What can school expect from Family Navigation?

- The Family Navigator can work with the school team to build connections to families and break down the barriers between home and school
- Assist the school with how to engage families in the school community and educational process
- Family Navigators work with youth during out-of-school time to reinforce positive pro-social behaviors
- Opportunities to provide additional resources to families as facilitated by the Navigation Site Coordinator (Jill Hardy)

#### What can parents expect from Family Navigation?

- A partner in building family independence and strengthening family bonds
- Connection to appropriate community resources and events
- Support with achieving family goals
- Frequent communication with school to help break down educational barriers
- Support with understanding the educational system.

For more information about EnCompass Family Navigation please contact Heather Krenzer: hkrenzer@e-success.org

